



## **CLIENT: BOSTOCK WHITE**

Bostock White Limited have over 25 years experience in practice and today, they continue to build on their enviable reputation for providing excellent advice and first class accountancy service to their business and personal clients alike.

Bostock White have many clients in the local & wider business community and service businesses, small and large, across many sectors including:

The Construction Industry, Property Investment, The Medical Profession, Telecoms & IT, Manufacturing, Retail and more.

As well as general accountancy, audit and tax skills, their two partners also have individual specialist skills which enables them to provide clients with a first class service as and when required.

## TIEDATA BRING **SUCCESS TO YOUR** TECHNOLOGY

### **CHALLENGE**

When Bostock White approached Tiedata the partners were having difficulty with their technology which the incumbent provider was unable to improve or resolve.

A server installation was started and not completed so a new provider was required who was able to act quickly and improve the partly installed solution.

Bostock White was recommended Tiedata from an existing client.

Tiedata acted swiftly in completing the installation to a high standard and continued to improve the IT to improve efficiency and productivity at Bostock White.

## SOLUTION

Tiedata swiftly completed the outstanding server installation to bring the IT at Bostock White back into full operation.

Bostock White also wanted to ensure their technology solution was secure, reliable and efficient to ensure the service delivered to their clients was uninterrupted and smooth.

In order to achieve this Tiedata migrated Bostock White to the Microsoft 365 cloud to use Office 365 for improved remote working and continuity.

A cloud backup and disaster recovery system was also put into place to protect Bostock White's client and company data. A comprehensive data continuity solution acts as a final line of defense against any cyber attacks.

"In comparison to previous service provider experiences Tiedata have differentiated themselves by being proactive and recommending sensible solutions to our IT frustrations.

Our new server install was completed by Ade, one of their onsite engineers, seamlessly.

The migration to Office 365 was very smooth and we received great communication throughout the whole process. I would recommend Tiedata to other organisations."

Bostock White also commented that the service from Tiedata delivers a positive Return on Investment. "IT is critical to the operation of our business and Tiedata help us with managing and mitigating business risk."

## RESULTS

Tiedata minimised any disruption by installing the outstanding server project swiftly.

In addition, Tiedata's engineering team was on site Monday morning to assist with going live and ensure all users were connected to the new implemented solution.

- ✓ The Bostock White team have improved IT performance from the new server solution
- ✓ Remote working is now easier and faster with Microsoft 365
- ✓ Users of the system have access to the Tiedata support team who are quick to respond and resolve outstanding problems
- ✓ Peace of mind with a full backup and disaster recover solution now implemented

Tiedata completed this project with training all users on their new server solution and Microsoft 365, enabling users to thrive on their new platform and improve productivity.

## ABOUT TIEDATA

Head officed in Ripley, Derbyshire, Tiedata deliver Managed IT Support Solutions for organisations throughout the Midlands and Yorkshire.

Tiedata's award winning Managed IT Support service is complemented with IT Security, Telecoms and Microsoft 365 services.