

cloudya

Your one-for-all cloud telephone system.

The new freedom in business communications.

www.tiedata.com



NFON
Cloud Telephone System

Gold Partner



Tiedata
Computing Solutions
for Business...



Cloudya delivers even more freedom of communications for your business.

With its new cloud telephone system, Cloudya, NFON helps you overcome three major communication challenges, enabling you to maximise your productivity and grow your bottom line.

CHALLENGE 1

Complex, costly communications tools.

With multiple phone numbers, inboxes and communications tools, your employees can get behind and miss important calls and messages.

Cloudya makes things better with simple, intuitive communications tools and a single phone number and inbox for reaching every employee. With fewer missed calls and messages, you can speed up interactions and maximise your productivity.

Cloudya – making life better for your tech teams

Complex communications solutions are also difficult and expensive to deploy and maintain. This is a problem for your tech people, who often find themselves in the office in the evenings and at weekends.

By simplifying deployment, management and support, Cloudya solves this challenge and makes life better for your tech teams. With no physical infrastructure to manage, and simple tools for adding and managing users, IT can focus on more value-added work.

- **Intuitive, powerful features**
- **One login, password and phone number**
- **Plug and play deployment**

CHALLENGE 2

Restricted communications with employees out of the office.

With legacy communications solutions, your employees can only be contacted at the office. That means that response times are extended, making your business less responsive and less efficient. Cloudya solves this challenge with independent communications tools that

connect employees wherever they are working, on any device. This means you can speed up your communications, react to new opportunities faster and generate higher revenues for your business.

- › **Use any communication device**
- › **Communicate from anywhere in the world**
- › **Mobile-enabled**

CHALLENGE 3

Frequent interruptions to critical communications services.

Legacy phone systems often experience outages, interrupting your operations and impacting your revenues. Many also require constant maintenance just to keep them running, driving up IT costs and causing frustration for technical teams.

To overcome this challenge, Cloudya is built on fully redundant architecture. With access to expert 24/7 support, Cloudya also helps you continue working efficiently at all times.

- › **Enterprise-grade, high-availability infrastructure**
- › **In-house, end-to-end service management**
- › **Highest data security standards**

Free your business communications with Cloudya.
The easy-to-use, reliable and independent cloud telephone system from NFON.

For more information on how Cloudya can help you overcome your communications challenges and maximise your success, please contact info@tiedata.com or visit tiedata.com

NFON and Tiedata in partnership.

Headquartered in Munich, NFON AG is the only pan-European cloud PBX provider – counting more than 15,000 companies across 13 European countries as customers.

With Cloudya, NFON offers an easy-to-use, independent and reliable solution for advanced cloud business communications. Further premium and industry solutions complete the portfolio in the field of cloud communications.

With our intuitive communications solutions, we enable European companies to improve their work a little, every single day. NFON is the new freedom in business communication.

For over 40 years, at **Tiedata** we have been successfully helping our customers with all their IT needs and challenges. Our ethos for success is simple. We nurture long lasting relationships with our clients by helping them to understand the real benefits that technology can bring to their business and keeping them abreast of the latest changes and innovations that can benefit them.

With a vast array of experience covering a broad range of technologies and business sectors, our staff are qualified to ensure that your investment in technology provides you with expected performance improvements and better business processes.

Want more? Get more!

For more information on equipping your business with high-performance communications, contact us:

Email: info@tiedata.com

Call: **01773 513513**

The NFON Cloud Telephone service and access to Emergency Services (999,112) will not be available during any power cuts and network outages affecting the Customer.

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