



## **CLIENT: DAVIS & CO.**

Davis and Co Property Lawyers was established by Rose Davis who has almost two decades of experience in the conveyancing field.

Davis and Co Property Lawyers recognise their clients are individuals that require a tailor-made service. Getting the right technology in place is essential to delivering that service.

The firm are proud not to pay referral fees to agents, mortgage brokers or any other third parties. Their clients can be confident that if they have been referred to David and Co by a third party, this recommendation has been made purely on the basis of their excellent service levels.

## TIEDATA BRING **SUCCESS TO YOUR** TECHNOLOGY

### **CHALLENGE**

Davis and Co first approached Tiedata after the firm was experiencing telecoms issues with their existing provider, along with many other security concerns.

Tiedata first noticed the need for an improved cloud telephony phone system, to help aid the business' communication.

Davis & Co were recommended by another legal practice for installing, configuring and managing the IT and Telecoms for their business.

As a managed services client, Davis and Co continue to receive proactive, high standard services from Tiedata.

## SOLUTION

Tiedata quickly got to work implementing a new tailored cloud telephony system for Davis and Co. Tiedata's managed cloud telephone system, Cloudya helped to boost productivity amongst their team whilst cutting costs.

To address the security issues, Tiedata completed a full review of the IT infrastructure including network, server and security.

Tiedata deployed a managed anti-virus service to ensure that Davis and Co were protected against the latest threats. Tiedata's Total Protection Suite uses best-of-breed providers to deliver a solution design to protect the business systems, network and data.

To aid collaboration, Tiedata migrated Davis and Co to Office 365. This made a huge impact on the firms productivity, allowing departments to work collaboratively across any device, wherever they were, crucial for legal staff who mostly work remote.

"Our managed IT service allows us to focus on other key areas of the business and we can work with an easy mind knowing we are 'cyber-secure'.

Office 365 is perfect for a legal practice. It offers far greater security than our previous solution." - Rose Davis, Davis & Co



## RESULTS

Tiedata worked with the team at Davis and Co to improve communication and productivity in the firm.

The cloud telephony, collaboration and managed security services from Tiedata have improved communication and productivity, as well as ensured a safer working environment.

- ✓ Improved cloud telephony solution
- ✓ Managed Security Suite
- ✓ Office 365 Migration
- ✓ Managed IT Support Solution

## ABOUT TIEDATA

Head officed in Ripley, Derbyshire, Tiedata deliver Managed IT Support Solutions for organisations throughout the Midlands and Yorkshire.

Tiedata's award winning Managed IT Support service is complemented with IT Security, Telecoms and Microsoft 365 services.